# NABO NOW

See Page 11 for NABO Grant Information!

# **Good Management is Key in Employee Success**



oday companies must adopt a greater height of awareness when it comes to managing the workforce.

Finding competent employees is time consuming and expensive, maintaining a competent and well-trained work force is an

extremely difficult task and is essential to the health and growth of a company.

It is management that sets the standard for employee performance and satisfaction in the workplace.

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It doesn't matter if you are the president/owner of a company, mid-level management, floor lead or supervisor. A manager is the one individual who is perceived by direct reports as the interface between upper management and them.

Although the times are different the basics still apply. Management policies are deferred mostly to guidelines developed by Human Resources and State and Federal Agencies as applicable. These are set requirements that cannot be altered; employees know and accept these standards but can quickly get discouraged by other issues which are within the ability of a manager to influence.

Some new hires will be untrained and have not developed the best of work ethics, while others strive to achieve knowledge and advancement, some will do the minimum required of them.

More experienced employees who are your top performers can easily revert to average level workers without proper direction and support.

The adage (if your plate is full go get a bigger plate) only applies if the plate is not too heavy for that person to lift.

Besides salary compensation employees achieve a higher level of job satisfaction when they have the following.

- Good working conditions, safe and clean.
- Pleasant working atmosphere, good relationship with fellow workers.
- Personal development.
- Positive and open communication with management.
- Clear understanding of performance expectations.
- The ability for job advancement.
- Recognition for good performance.
- The ability to express ideas or opinions.

The goal should always be to correct poor performance, develop, and guide employees to the level desired. As each of us have personalities traits which differ from one to the other there is no standard one size fits all.

Managers today more than ever must be keenly aware of each employees' abilities, strengths, and weaknesses and utilize that knowledge to get the highest level of performance possible, while meeting or hopefully exceeding the goals established for the company.

## Important things to Consider...

### Safety Is The Priority

Throughout the years there has been many advances in the design, and manufacturing process of boilers and pressure retaining equipment, combined with the operator training, maintenance, and inspection, they are much safer today.

Accidents still do occur, they are sudden and violent, property damage, death or injury can result from these accidents in minutes if not seconds.

Close attention should be given to the manufactures recommended servicing instructions and inspection requirements. Practice safe operating procedures and handling of products or equipment.

### Take the Guess Work Out of Safety

There are multiple examples of checklists available on-line for equipment inspection and operation. It is recommended that based on the complexity of your operation you should adopt a practice of verifying employees are working under the safest conditions possible. Checklists are a tool that can be used to accomplish this task.

Always follow Manufacture, State, and Federal guidelines for proper use and operation of equipment.

# **Should You Maintain a Spare Parts Inventory?**

This is a tough question to deal with, cost and space are usually the prime issues that must be considered.

A recent incident at a manufacturing facility took a critical production line down for days. The system failure resulted from lack of preventive maintenance as essential parts were not available. An inexpensive part cost the facility tens of thousands dollars in lost production, spoilage, and employee wages.

The days of readily available parts and same or next day shipping is no longer a part of the equation.

Rare or unique equipment or parts should be the priority on critical equipment. Several days of missed production can far outweigh the cost of maintaining a spare.

Please note, that prior to installation of Boilers or Pressure Vessels, you are required to notify the State Boiler and Pressure Vessel Department for the jurisdiction that the item is to be installed.

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## **Recall Notices**

We do not claim to list all recall notices but highlight the ones we believe to be most pertinent to our members. To view all recalls, visit the Local, State, Federal, and Manufacturing websites.

# DeWalt Recalls Nearly 1.4 Million Miter Saws Recall issued due to injury and laceration hazards



**Hazard:** The miter saw's rear safety guard can break or detach, posing an injury hazard due to projectiles that can strike the user and bystanders and a laceration hazard to the user who could

come into direct contact with the saw blade.

Remedy: Consumers should immediately stop using the recalled miter saws and contact DeWALT for details on how to receive a free repair kit or to take their saw to a DeWALT service center for a free repair. DeWALT is directly contacting all known purchasers.

Units: About 1,364,000 (In addition, about 118,600 were sold in Canada)

**Consumer Contact:** 

**Website:** https://www.dewalt.com/

miter-saw-recall

**Phone:** (800) 990-6421

# **Daikin Comfort Technologies Expands Recall**

## Recall of evaporator coil drain pans due to fire hazards

Recall of former Goodman Manufacturing, now Daikon Comfort Technologies product, expanded to include those installed with noncondensing gas furnaces due to fire hazard.

**Hazard:** The molded plastic drain pan located at the bottom of the evaporator coil can overheat, melt and deform, posing a fire hazard.

**Remedy:** Consumers should contact Daikin Comfort Technologies

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Manufacturing, L.P. (DCT) to determine whether your unit is included in this recall and to register for the free repair by a qualified technician. DCT is contacting all registered consumers where records indicate their gas furnace system is subject to the expanded recall.



Units: About 298,300 (In addition, about

44,000 were sold in Canada)

**Consumer Contact:** 

Website: <a href="http://www.recallrtr.com/">http://www.recallrtr.com/</a>

drainpan

# Crye Precision Recalls LRB™ Leg Loops Due to Fall Hazard



Hazard: The buckle on the leg loops, when worn with a load-rated belt, can loosen and slip, posing a fall hazard.

**Remedy:** Consumers should immediately

stop using the recalled LRB Leg Loops and contact Crye Precision to receive a prepaid shipping label to return the recalled leg loops for a full refund. Crye is contacting all known purchasers about the recall.

Units: About 300 Consumer Contact: Website: https://

www.cryeprecision.com/Recalls

Email: returns@cryeprecision.com

**Phone**: (718) 246-3838

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## Laars Heating Systems Company Recalls Residential Boilers Due to Carbon Monoxide

**Hazard:** The blocked vent temperature switch (BVTS) can malfunction, which can cause the release of gases, including carbon monoxide (CO), into consumers' homes, posing a risk of carbon monoxide poisoning.

Remedy: Consumers should immediately contact Laars Heating Systems Company to arrange to have a certified technician install repairs at no cost to the consumer. Consumers who continue use of the boiler while awaiting repair should have working carbon monoxide alarms on every level of the home and outside of sleeping areas. The firm is contacting all known purchasers.

Units: About 545 (In addition, about 26

were sold in Canada)
Consumer Contact:

Website: <a href="http://www.laars.com/">http://www.laars.com/</a>

voluntary-recall

E-mail: warranty@laars.com

**Phone:** (888) 454-3223



# MTD Products Recalls Troy-Bilt Spacesavr Walk-Behind Self-Propelled Lawn Mowers

**Hazard:** The mower can leak fuel when it is stored in the upright (vertical) storage position, posing a fire hazard.

**Remedy:** Consumers should stop using the mower, store the mower horizontally only and contact the store where purchased or Troy-Bilt to receive a full refund.

Units: About 1,774
Consumer Contact:

Website: <a href="https://www.troybilt.com/en\_US/">https://www.troybilt.com/en\_US/</a>

recall-space-saver-mower-2022.html

**Phone:** (888) 848-6038



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# Schneider Electric™ Recalls 1.4 Million Electrical Panels Due to Thermal Burn and Fire Hazards

Hazard: The load center can overheat, posing thermal burn and fire hazards. Remedy: Schneider Electric is directly contacting all known retailers, distributors, homeowners, and any other individuals that purchased or installed the recalled product. All purchasers and installers should immediately contact Schneider Electric to arrange to have the recalled load centers inspected by trained electricians to determine if replacement or repair is required. This inspection and any resulting replacement or repair are free of charge.

Consumers can find the catalog number and date code on indoor load centers inside the door of the panel. Consumers should immediately contact Schneider Electric to arrange to have the recalled load center inspected by a trained electrician to determine if repair is required. This inspection and any resulting repair is free of charge. Consumers who continue to use the load centers while awaiting the free repair should have working smoke alarms in their homes.

For uninstalled products, consumers should contact Schneider Electric for a free repair or replacement.

**Units:** About 1.4 million (In addition, 289,000 were sold in Canada)

**Consumer Contact:** 

**Website:** <a href="http://www.se.com/us/goloadcenter-safetyrecallnotice">http://www.se.com/us/goloadcenter-safetyrecallnotice</a>

**Phone:** (888) 778-2733

## O-Ring Exchange Program for Kromschröder Gas Valve

For Vitodens 200 boilers manufactured between January 2002 and July 2006.

Effective immediately, Viessmann is conducting a voluntary recall in cooperation with the U.S. Consumer Product Safety Commission, as well as the Canadian Standards Association of Kromschröder gas valve O-rings used on Vitodens 200 gas-fired wall-mounted condensing boilers manufactured between January 2002 and July 2006.

For further information, please click the links below.

Frequently Asked Questions (for Homeowners)

Recall Notice from the U.S. Consumer Product Safety Commission

Questions? Email us at oring@viessmann.com

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## Bosch Thermotechnology Recalls Buderus Boilers Due to Carbon Monoxide Poisoning Hazard

Name of Product: Buderus GB125-35

oil-condensing boilers

**Hazard:** The siphon can become blocked, leading to a delayed ignition that can damage the boiler's exhaust system, creating a carbon monoxide hazard.

Remedy: Repair

Recall Date: December 20, 2019

Units: About 170

Bosch Thermotechnology at 800-323-1943 from 8 a.m. to 6 p.m. ET Monday through Thursday and Friday from 8 a.m. to 5 p.m. ET, via email at GB125.35Recall@us.bosch.com; or online at <a href="https://www.bosch-thermotechnology.us/us/en/residential/home/">https://www.bosch-thermotechnology.us/us/en/residential/home/</a> and click on the "Knowledge" tab, then click on "Product Approvals, Certifications & Regulatory Info" for more information

### Recall Details

Description: This recall involves
Buderus brand GB125-35 oil-condensing
boilers distributed by Bosch. The boilers
have a blue enclosure, and the GB125-35
model number is located on the data plate
near the top right hand side of the boiler.
The Buderus brand name is printed on
the outside of the boiler's blue enclosure.
Bosch Thermotechnology and the model
number are printed on a white label on
the blue enclosure.

**Remedy:** Consumers should immediately contact Bosch for a free repair.

Consumers who continue to use the boilers while awaiting repair should have a working carbon monoxide alarm installed outside of sleeping areas in the home.

**Incidents/Injuries:** None reported in the U.S.

**Sold At:** Wholesale distributors and installed by independent contractors nationwide from June 2008 through September 2012 for about \$6,000.

Manufacturer(s): Bosch Thermotechnik

GmbH, of Germany

Importer(s): Bosch Thermotechnology

Corp., of Watertown, Mass.

Distributor(s): Bosch

Thermotechnology Corp., of Watertown,

Mass.

Manufactured In: Germany Recall number: 20-046



# John Deere Recalls Lawn Tractors Due to Crash and Injury Hazards



**Hazard:** The wheel hubs were not manufactured to specifications and can fail, causing the tractor to lose braking

and propulsion, posing crash and injury hazards.

Remedy: Consumers should immediately stop using the recalled lawn tractors and contact an authorized John Deere dealer for a free repair. John Deere is contacting all known purchasers directly.

Units: About 160 (In addition, about 30

were sold in Canada)
Consumer Contact:

**Website:** <a href="https://www.deere.com/en/parts-and-service/recall-information/">https://www.deere.com/en/parts-and-service/recall-information/</a>

**Phone:** (800) 537-8233

# Yamaha Recalls Kodiak All-Terrain Vehicles (ATVs) Due to Crash and Injury Hazards



Hazard: The vehicles are missing the "Maximum Loading Limit" label which can cause loads and tongue weights that are too heavy for the vehicle's trailer towing and hitch, posing a crash and injury hazards due to the excessive weight.

**Remedy:** Consumers should immediately stop using the recalled ATVs and contact Yamaha to receive a trailer towing and hitch weight

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label. Yamaha is mailing the label with application instructions directly to consumers. Consumer can also contact an authorized Yamaha ATV dealer to schedule free label application.

Yamaha is contacting all registered owners directly.

Units: About 3,500 Consumer Contact: Website: https://

www.yamahamotorsports.com/ motorsports/pages/cpsc-recalls

Phone: (800) 962-7926

# Intimidator Recalls Intimidator and Mahindra Utility Vehicles (UTVs) Due to Crash Hazard



**Hazard:** The throttle cable can freeze at low ambient temperatures, resulting in a stuck throttle which can cause the brakes to fail to stop the vehicle, posing a crash hazard. Additionally, on certain Model Year 2022 Intimidator GC1K vehicles, the onboard software

does not prevent consumers from exceeding 15 mph when the seatbelt is disengaged, posing a crash hazard. Remedy: Consumers should immediately stop using the recalled utility vehicles and contact an Intimidator or Mahindra authorized dealer to schedule a free repair and to receive a software update/fix for the

speed limiter.

Units: About 16,000 Consumer Contact: Website: http://

www.intimidatorutv.com/recall/

Phone: (855) 307-0933

## Generac Power Systems Recalls Generac and DR Power Electric Start Pressure Washers Due to Carbon Monoxide Hazard



**Hazard:** The electronic start/stop button on the pressure washer can malfunction and self-start, posing a risk of carbon

monoxide poisoning if the unit is in a confined space.

Remedy: Consumers should immediately stop using the recalled pressure washer unless they have removed the rechargeable battery, and contact Generac to arrange to have an authorized dealer replace the start/stop switch on the pressure washer free of charge. The pressure washer can continue to be used with the battery removed but using the pull-start option to start the unit. Generac is contacting known consumers directly to provide more details about the repair.

Units: About 53,000 (In addition, 1,750

were sold in Canada)
Consumer Contact:

Website: <a href="http://www.generac.com">http://www.generac.com</a>

**Phone:** (855) 625-2933

Got an important message for your fellow NABO members? Have an announcement that you'd like to share? Send your submissions for the NABO NOW! newsletter to James.Marsh@tuvsud.com

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www.nabomembers.com

#### **NABO GRANT PROGRAM**

#### **THE PROGRAM**

The National Association of Boiler Owners and Operators ("NABO") has established a Grant program to provide for and encourage eligible individuals to continue their education to pass the National Board Examination for boiler and pressure vessel inspectors and to become a National Board Commissioned Inspector.

This Grant program is administered by NABO. All awards are granted without regard to race, color, creed, religion, sexual orientation, gender, disability or national origin.

#### **ELIGIBILITY**

Applicants to the NABO Grant Program must be either:

- Children of individuals employed by or affiliated with ARISE Boiler Inspection and Insurance Company
  Risk Retention Group policyholder companies ("ABIIC");
- Individuals who want to become commissioned boiler inspectors;
- Veterans of the United States Military Services; or
- Individuals with HVAC or Code or Non-Code boiler and pressure vessel manufacturing shop experience as a Welder or Quality Control.
- Must be a citizen of the United States.

### **ELIGIBLE EDUCATIONAL INSTITUTIONS**

An Eligible Educational Institution is any accredited school that has a curriculum to prepare students to pass the National Board Examination to become a National Board Commissioned Inspector. See current National Board requirements here <a href="http://www.nationalboard.org/Index.aspx?pageID=390&ID=483">http://www.nationalboard.org/Index.aspx?pageID=390&ID=483</a>

#### **AWARDS**

Applications will be reviewed against the program criteria by a selection process determined by NABO. Grant recipients will be selected on a competitive basis. If selected as a Grant Recipient, the student will receive an award in an amount of \$10,000 for tuition, books and related fees. Up to two awards will be granted each year. Applicants can reapply for additional awards each year while continuing their education.

### **APPLICATION**

Interested individuals must complete the Application and submit it to:

#### **NABO Grant Program**

c/o ARISE Boiler Inspection & Insurance Co. RRG 7000 S. Edgerton Road, Suite 100 Brecksville, OH 44141

Email: arise-NABO@tuvsud.com

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Applicants are responsible for gathering and submitting all necessary information. Applications are evaluated on the information supplied; therefore, answer all questions as completely as possible. Incomplete applications will not be evaluated. All information received is considered confidential and is reviewed only by the NABO Grant Program Selection Committee.

#### **SELECTION OF GRANT RECIPIENTS**

Grant Recipients are selected on the basis of academic record, demonstrated leadership and participation in school and community activities, honors, work experience, statement of goals and aspirations, and a personal interview, if elected by the NABO Grant Program Selection Committee. Financial need is not considered.

Selection of Grant Recipients is made by the NABO Grant Program Selection Committee. All Applicants agree to accept the decision as final.

Grant Recipients will be notified as soon as possible after receipt of the completed application. Not all applicants to the program will be selected as Grant Recipients. Students may reapply to the program each year they meet eligibility requirements.

#### **PAYMENT OF GRANTS**

All awards will be paid directly to the Eligible Educational Institution. Grant Recipients will be responsible for all income taxes due on any awards.

#### **OBLIGATIONS**

Grant Recipients must keep at least a "C" average in all courses in order to keep the award. If the recipient's grades fall below a "C" average in his or her courses, the Grant Recipient shall be required to repay the award to NABO. Grant Recipients must submit a transcript of courses taken and grades received to the NABO Grant Program Selection Committee at the end of each grading period.

### AMENDMENTS AND TERMINATION OF NABO GRANT PROGRAM

NABO reserves the right to review the conditions and procedures of the NABO Grant Program and to make any changes at any time, including termination of the NABO Grant Program.

#### **ADDITIONAL INFORMATION**

Questions regarding the NABO Grant Program should be addressed to: NABO

**NABO Grant Program** 

c/o ARISE Boiler Inspection & Insurance Co. RRG 7000 S. Edgerton Road, Suite 100 Brecksville, OH 44141

Email: arise-NABO@tuvsud.com

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Name	>		
1.	List the secondary school from which you graduated, and all higher education institutions attended.		
	School	Location	Dates Attended
2.	List awards, scholarships, or special recognitio	ns you have received.	
3.	List college and high school activities		
4.	List work experience		

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Name _	
5.	Describe the educational program you intend to pursue if you receive a NABO Grant Award.
6.	What are your employment goals?
7.	What additional personal information do you wish to share with the NABO Grant Program Selection Committee?
8.	Describe your military service, leadership and education, including mechanical or engineering-related training
	and military application of that training.

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